

(ANC)

BACK IN SYRACUSE -- THE LANDMARK THEATER DOWNTOWN IS DOING WORK TO MAKE SURE THE SPECIAL NEEDS OF PATRONS ARE PROPERLY TAKEN CARE OF.

N-C-C'S ALLY BOVARNICK REPORTS ON THE LANDMARK'S NEW REQUIRED TRAINING.

(RUNS: 0:09)

(TRACK 1)

THE LANDMARK THEATER HAS PARTNERED WITH THE AURORA GROUP, A SPECIAL NEEDS EDUCATIONAL GROUP IN ORDER TO FACILITATE BETTER TRAINING FOR THEIR EMPLOYEES. EXECUTIVE DIRECTOR, MIKE INTAGLIETTA EMPHASIZES THE USHER TRAINING THAT IS PART OF THE SPECIAL NEEDS ASSISTANCE PROGRAM.

**[TAKE SOT DURATION:0'08"]**

("We have made efforts to make sure to include disability etiquette training into their usher training.")

(TRACK 2)

INTAGLIETTA HIGHLIGHTS THE NEED TO BRING CONSTANT AWARENESS TO THE LANKMARK USHERS SO THEY CAN BEST SERVE THEIR PATRONS NEEDS.

**[TAKE SOT DURATION:0'09"]**

("It's an ongoing process we are trying to constantly reinforce it amongst usher volunteers.")

(TRACK 3)

THE LANDMARK THEATER IS WORKING HARD AT CREATING A RESPECTFUL ATMOSHERE FOR ALL OF ITS PATRONS ESPECIALLY THOSE WITH SPECIAL NEEDS.

